

December 29, 2008

Hewlett Packard Company Recalls Computer Batteries Due to Fire and Burn Hazard

Toronto, ON – The Electrical Safety Authority is notifying the public that Hewlett-Packard Company has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: Lithium-ion batteries used in Notebook Computers.

Units: Approximately 2400 batteries in Canada.

Manufacturer/Importer: Hewlett-Packard (Canada) Co.

Hazard: These lithium-ion batteries can overheat, posing a fire and burn hazard to consumers.

Incidents/Injuries: 1 incident which included minor property damage was reported in Canada. No report of injury.

Description/Models: The recalled battery packs were included with and sold separately for use in the following notebook computer models:

- HP Pavilion:** dv1000, dv8000 and zd8000
- Compaq Presario:** V2000 and V2400
- HP Compaq:** nc6110, nc6120, nc6140, nc6220, nc6230, nx4800, nx6110, nx6120, nx9600.

Recalled batteries will have a bar code label starting with A0, L0, L1, or GC.

Sold by: Computers with the recalled batteries were sold through computer and electronics stores nationwide, as well as Web retailers for between \$700 and \$3000. The batteries were also sold separately for between \$100 and \$300.

When was distributed: December 2004 through June 2006.

Manufactured in: Battery cells were manufactured in Japan.

Remedy: Consumers should immediately remove the recalled battery from their notebook computer and contact HP to determine if their battery is included in the recall and to request a free replacement. After removing the recalled battery from their notebook computer, consumers may use the AC adapter to power the computer until a replacement battery arrives.

Consumer Contact: Visit the HP battery web site at <http://www.hp.com/support/BatteryReplacement> or call (800) 889-2031 between 7 a.m. and 7 p.m. CT Monday through Friday.

Remarks: The recalled batteries are certified as part of the Notebook Computer to Canadian Standards by Underwriters Laboratories or C.S.A.

