

August 2004



March, 2004

Safety Alert For Immediate Release

Dear Allen Bradley Customer:

The purpose of this Product Safety Alert is to inform you of a potential product safety issue that has been identified. Rockwell Automation has determined that some Bulletin 609 / 609U enclosed manual starters in NEMA type 4/4X, 7&9, 3R,7&9 enclosures may malfunction in a way that creates a serious safety hazard. There may be difficulty in energizing and de-energizing the switch thus creating an unsafe condition. **This does not affect open style manual starters, NEMA type 1 or 12 enclosed product.**

Problem Description

When the Start/Stop push button located on the cover is actuated, intermittent operation (on-off) of the toggle lever may occur.

Rockwell Automation requires that all covers for the above referenced enclosed starters with the first two/three letters of the date code reading as follows:

- | | |
|----------------------------|------------------------------|
| 2003 | |
| March.....PV or PVC | July.....UV or UVC |
| April.....RV or RVC | August.....VV or VVC |
| May.....SV or SVC | September...WV or WVC |
| June..... TV or TVC | October.....XV or XVC |

The products can be immediately returned for exchange of a new cover. This date code is stamped on the flat molded-in mounting support located in the lower part of the enclosure base. (see photo below). This Alert refers to product manufactured between 3/1/03 and 10/31/03.



Product Identification

This advisory affects the following NEMA type 4/4X, 7&9 and 3R/7&9 Enclosed 609 and 609U Manual Starters:

609-ACX	-AEX	-AHX
609-BCX	-BEX	-BHX
609-XCX	-XEX	-XHX
609-ACW	-AEW	-AHW
609-BCW	-BEW	-BHW
609D-ACZ	-AEZ	-AHZ
609D-BCZ	-BEZ	-BHZ
609U-AC*	-AE*	-AH*
609U-BC*	-BE*	-BH*
609-XC*		

Problem Correction

Procedure changes affecting the manufacturing of this product have been made to address the above listed quality concern. Product date code YV or YVC and later will reflect corrected product.

Requested Customer Action

Please read this Product Safety Alert and perform the required immediate action.

Confirm that you have the affected product.

Please provide the catalog numbers and the quantity of affected product to your local Allen-Bradley distributor for cover replacement. Upon receipt of your request, new covers will be shipped at "No Cost". After replacement of new cover, please return affected covers to your Allen-Bradley distributor within 30 business days to prevent unnecessary invoicing.

- We require and appreciate your immediate cooperation in this matter. If you have any questions, please contact your local Rockwell Automation Sales and Support office.
- If you require additional technical assistance, please contact Rockwell Automation Technical Support at (440) 646-5800 then select option #2 followed by option #4 for Industrial Control Products.

It is important that all customers continue to use lockout/tag out procedures while working on equipment.

Respectfully,

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