

DISTRIBUTION COMPANY AWARENESS:

ESA has received inquiries from LDC's in regard to difficulties accessing their billing meters on customer premises. Examples are, the height of the meter, too high or too low; obstructions to the meter such as landscaping, fences, decks, brick or siding not allowing the Meter Technician to access the meter safely.

The Ontario Electrical Safety Code (OESC) Rules 6-408 and 6-410 provides requirements for meter location and one of the requirements is that the meter location shall be acceptable to the LDC. ESA Inspection will enforce the requirements of the OESC regarding meter location when a connection authorization is required for a new service or service upgrade.

In regards to existing meters in which the property owner has altered the meter location so that it is no longer acceptable to the LDC, the LDC shall notify the property owner of the deficiency and follow up with the corrections.

Where corrections to the meter location require alterations to the existing electrical installation, the owner/contractor is required to file an application for inspection with ESA. Where the service is disconnected for repair, ESA will issue a connection authorization to the LDC.



Note: If an electrical hazard exists with the electrical installation, please continue to notify ESA so that action can be taken to eliminate the hazard. Examples of electrical hazards are damaged raceway or meter base, rust perforation, point of attachment broken or pulled out, etc.

ADDITIONAL INFORMATION:

If you can provide additional information on this Bulletin or any other Utility issue, please contact ESA to share your experiences. Additional information requests and follow-up information may be directed to ESA. Please be prepared to quote Bulletin "DIB-06/10".