

**Bulletin 2-16-4**  
**Appeals under the OESC process**  
**Rule 2-018**

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To support the resolution of appeals related to the Ontario Electrical Safety Code (OESC) and the Electrical Distribution Safety Regulation (EDSR), procedural rules and business processes have been developed and an independent review panel of industry representatives was established.

**Resolving Disputes – Informal Appeals**

Individuals making informal appeals are encouraged to first resolve the dispute with the Inspector involved, the Senior Inspector and the Technical Advisor.

**Resolving disputes – Appeals**

If a resolution is not achieved through consultation with the Inspector involved, the Senior Inspector and the Technical Advisor, an appeal may be made to the Electrical Safety Authority's (ESA) Director of Appeals regarding the defect notice or non-compliance order.

Orders issued under the OESC or the EDSR that can be appealed include, but are not limited to:

- Defect notice
- Disconnection order
- Order related to unapproved products
- Non-compliance orders
- Refusal to grant a connection authorization
- Findings on plans
- Refusal to approve plans

The ESA has a three step appeal process:

- Step 1: Request for Review before ESA's Director
- Step 2: Notice of Appeal before the Review Panel
- Step 3: Appeal to Divisional Court

For more information about the Appeals Regulation and process, please visit the Government and Regulation section on the ESA's website at [www.esasafe.com](http://www.esasafe.com).