

GENERAL STATEMENT

ESA has been made aware that an LDC in Ontario is taking actions and is providing customers' with advice when the electrical meter has been encased in ice or is susceptible to being encased in ice. ESA is requesting that Ontario LDCs provide ESA with information to assist ESA in determining if there is a potential safety risk when meters are encased in ice.



ESA REQUESTS

If you are aware of any safety incidents or have concerns about the potential for a safety incident when electrical meters have been encased in ice, please send information to Utility.Regulations@electricalsafety.on.ca. The information request pertains to electrical meters installed from 2008 to the present day. Aggregated data will be available to LDCs after ESA's review.

ADDITIONAL INFORMATION

Information requests and follow-up may be directed to ESA at Utility.Regulations@ElectricalSafety.on.ca.

For questions on this bulletin please be prepared to quote Bulletin "DB-05/15".