

## HYDRO ONE BRAMPTON NETWORKS INC.

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Hydro One Brampton wishes to put forward for consideration the following feedback in regard to the Electrical Safety Authority Public Consultation #15-02 – Public Electrical Safety Awareness Survey

- In term of the draft core questions, Hydro One Brampton is in agreement with the context and composition of the draft core questions with only the respectful suggestion to consider simplifying the questions that relate to proximity measures (e.g. Questions 7, 9). For greater clarity, it is suggested that the option to respond “3 meters to less than 6 meters (i.e. 10 feet to less than 20 feet)” could be simplified to “at least 3 meters (10 feet)”. The concern with asking for a specific range is that it may increase the number of responses to “Don’t know” but the responder may understand that at least 3 meters is a safe distance. Simplifying the question is also helpful in situations where English is not the primary language of the responder and clearer response options may reduce confusion.
- Hydro One Brampton does not have any concerns with regard to the proposed survey index nor scoring scales.
- In regard to the proposed methodology, there is concern with regard to the requirement of demographic composition as this is expected to increase the survey costs. The proposed slides do not specify how the recommendation to set quotas and survey weights would be administered. The concern is that unnecessary granularity requirements will increase the cost of the survey if the LDC would be required to survey a specific number of customers that meet a demographic classification (e.g. 10% of males between the ages of 18 to 24). It is respectfully proposed that some flexibility is provided to the LDC in the requirements of the demographic composition considering that a sample size of 400 surveys is sought.
- Hydro One Brampton found the consultation material in a slide deck format effective.

Regards,

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