



November 9, 2015

Electrical Safety Authority
155 Matheson Boulevard West
Mississauga, ON L5R 3L5

By Email to: esa.stakeholder@electricalsafety.on.ca

To: Whom it May Concern

Re: **Electrical Safety Authority Public Consultation #15-02
Public Safety Awareness Survey**

The public awareness of electrical safety measure is one of three components of a distributor's safety performance measure on their Electricity Distributors Scorecard. The public safety measure is expected to measure the level of awareness of key electrical safety precautions among public within its service area through regular surveys. Oakville Hydro appreciates the opportunity to provide its comments on the survey questions proposed by the Electrical Safety Authority (ESA).

Question 5

Customers may be more familiar with the phrase "call before you dig" that is promoted by Ontario One Call than they would be with the term "locate". Therefore, Oakville Hydro recommends that question one be reworded as follows:

If you were to undertake a household project that required digging – such as planting a tree or building a deck – how likely are you to call before you dig to locate electrical or other underground lines.

Question 7

Oakville Hydro recommends that this question be reworded as follows:

When undertaking outdoor activities – such as standing on a ladder, cleaning windows or eaves, trimming trees – how close do you believe that you can come to an overhead powerline with your body or an object to avoid injury. Would you say...

Question 8

Electrical cabinets can contain a number of different types of equipment such as switchgear that could cause an injury if a person opened, removed or touched that equipment. Therefore, Oakville Hydro recommends that this question be revised as it may be interpreted to mean that only cabinets that contain transformers are dangerous.

Some electrical utility equipment is located in or on the ground, such as locked steel cabinets. How dangerous do you believe it is to open, remove contents, or touch the equipment inside of the cabinet? Would you say...

Oakville Hydro also recommends that the answers be changed to the following:

- 1.00 pt Very dangerous
- 0.00 pt Not dangerous
- 0.00 pt Don't know

Question 9

Oakville Hydro has reviewed the comments submitted by the Electricity Distributors Association (EDA) and it supports the EDA's recommendation for changes to the answers to this question. Oakville Hydro also recommends that the first possible answer be reworded as follows:

- 0.00 pt You can safely touch a downed powerline

Question 10

Oakville Hydro has reviewed the comments submitted by the EDA and it supports the EDA's recommendation for changes to the answers to this question. Oakville Hydro also suggests that the question be reworded as follows:

If you were in a vehicle – such as a car, bus or truck – and an overhead powerline came down on top of it, which of the following options do you believe is generally safest?

Question 11

Oakville Hydro has reviewed the comments submitted by the EDA and it supports the EDA's recommendation for changes to the answers to this question. Oakville Hydro also suggests that this question be expanded to identify those respondents that work close to electrical equipment as well as energized powerlines.

Does your job regularly cause you to come close to energized overhead or underground powerlines or electrical equipment?

Question 12

Oakville Hydro recommends that the fields identified in response to this question include electrical utility workers.

Question 14

Oakville Hydro recommends that the question ask the respondent about their residence to be consistent with question 13.

Does your residence receive electricity through overhead wires or underground cables?

Should you have any questions or would like any further information regarding the comments on the proposed survey questions please do not hesitate to contact me.