

(Originally published 1997, revised Dec 2017)

NC015 Breaker Replacement Program

Potential problems on certain NC015 and NC015CP Breakers may exist

Schneider Canada has announced a Voluntary Replacement Program of circuit breakers, they are concerned that some breakers MAY NOT TRIP.

The affected circuit breakers are Federal Pioneer NC015 and NC015CP, Single Pole Rated 15A, Stab-Lok Circuit Breakers - Manufactured between August 1, 1996 and June 11, 1997.

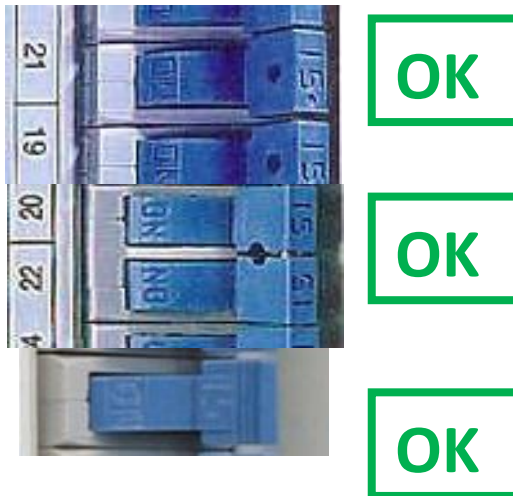
These circuit breakers can be identified by a Square / rectangular shaped BLUE coloured handle.



Replacement breakers are identified by a hole drilled in the handle (Blue colour)

OR

Replacement breakers manufactured after January 1, 1999 are identified with a rounded and ribbed handle (Blue colour)



Check for a square / rectangular handle with a hole, as illustrated or a rounded / ribbed handle – these are OK and not impacted by the recall notice.

Breakers with black handles are also OK to use and not impacted by the recall notice.

Electrical Safety Authority Inspectors:

If a breaker is impacted by this recall activity, do not accept these breakers at any installation and inform contractors/customers that the breakers should be replaced.

Contractors / Electricians:

For any suspect blue handled circuit breaker -

- replace the breaker and return it to Schneider Electric for full credit.
- or
- call the Schneider Electric Customer Care Centre at 1-800-565-6699 or the Schneider Electric Recovery Administration team, at 1-866-333-1490_for additional information.

Customers who have concerns:

For any suspect blue handled circuit breaker -

- call your contractor to have breaker replaced,
- or
- call the Schneider Electric Customer Care Centre at 1-800-565-6699 for additional information.

Replacement breakers are available at any Authorized Schneider Electric Distributor and most major home improvement retailers that sell electrical installation products and circuit breakers.

