

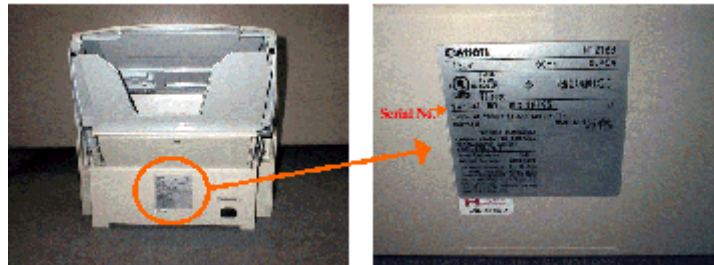
Canon Canada Inc. announces voluntary recall of FAXPHONE B640

MISSISSAUGA, ON - CANON CANADA INC. is voluntarily recalling and replacing approximately 5,000 FAXPHONE B640 combination fax/copier machines in Canada, manufactured between September 30, 1999 and January 26, 2000 following the discovery by Canon U.S.A. that a component in the unit may malfunction, potentially resulting in fire.

There have been no reported incidents in Canada. This recall is being conducted voluntarily to eliminate the possibility of injury.

All FAXPHONE B640 combination fax/copier machines sold in Canada bearing the serial numbers between UKN07867 and UKN15733 will be replaced, at no cost to the customer. The returned units will be destroyed and all material will be completely recycled.

The serial number is printed on a silver label located on the back of each unit.



FAXPHONE B640 combination fax/copier machines sold in the United States bearing the serial numbers UKK52923 to UKK55442, UKK60513 to UKK99999 and YKK02001 to YKK20000 are also subject to this recall.

Customers whose units bear the above serial numbers are advised to call Canon Canada Inc. toll-free at 888-280-7858 from 9 a.m. to 8 p.m., Eastern Time, Monday through Friday to request an instant exchange. Canon Canada Inc. will ship a replacement unit and ask the customer to call a toll-free number to arrange for pick-up of the recalled FAXPHONE B640 bearing one of the above serial numbers by Purolator Courier.