

***CSA International and Compaq Announce a Voluntary Recall and Replacement of Select Notebook AC Adapters***

Toronto, Ontario – In cooperation with CSA International, Compaq Computer Corporation, of HOUSTON, Texas announced a worldwide voluntary recall and replacement program for about of 1,400,000 AC adapters used with certain commercial notebook computer products. These AC adapters can overheat, posing a potential fire hazard.

While there have been only five failures reported out of the 1,400,000 AC adapters affected by this recall, Compaq considers this a potential risk and is taking a proactive measure to ensure the safety of its customers. None of these reported instances involved personal injury or property damage.

Compaq has initiated an exchange program through which affected Compaq customers will receive a new replacement AC adapter for each recalled AC adapter. There will be no charge to Compaq customers who participate in the exchange program.

The AC adapter consists of a small rectangular black AC adapter box that has a permanently attached cord on one end to connect to the computer and a detachable cord on the other end to plug into an AC outlet. This recall and replacement program affects only AC adapters with the below listed Model Series Number, not the notebook computers themselves.

The affected AC adapters were sold as separate options, as replacement parts, and with certain of the following notebook computers:

<b>Armada M300</b>	<b>Armada 110</b>
<b>Armada M700</b>	<b>Armada E500s</b>
<b>Armada E500</b>	<b>Prosignia 170</b>
<b>Armada V300</b>	<b>Prosignia 190</b>
<b>Armada 100s</b>	<b>Notebook 100</b>
<b>Armada 3500</b>	

This recall and replacement program involves AC adapters made by only one of the multiple manufacturers used by Compaq, thus, not every notebook computer listed above will be affected by the recall.

The affected AC adapters can be identified by the adapter Model Series Number located directly under the Compaq Computer Corporation name on the AC adapter label.

PPP003SD  
PPP003  
PP2012 (Armada 3500 only)

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Compaq urges customers to discontinue use of the recalled AC adapter and to order a replacement adapter immediately. For more information on the recall and replacement program in Canada, call Compaq at 1- 888-302-7689, or go to our AC Adapter recall Web site,

[www.compaq.com/products/notebooks/adapterrecall](http://www.compaq.com/products/notebooks/adapterrecall)



For further information, please visit our Web site at [www.compaq.ca](http://www.compaq.ca) or contact:

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