

August 2004

CPSC, Trojan Technologies Announce Recall of Residential Water Disinfection Systems

NEWS from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

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FOR IMMEDIATE RELEASE

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Firm's Hotline: (800) 241-7923

CPSC Consumer Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission announces the following recall in voluntary cooperation with the firm below. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of product: TrojanUVMax® Water Disinfection System

Units: About 3,900 sold in the U.S. (About 12,500 sold worldwide)

Manufacturer: Trojan Technologies Inc., of London, Ontario, Canada

Hazard: Some of the lamp pins used in these disinfection systems are improperly soldered, and can cause the units to overheat, posing a fire hazard.

Incidents/Injuries: Trojan Technologies has received 40 reports of the systems overheating worldwide, resulting in some damaged units. No injuries or other property damage have been reported.

Description: The recalled TrojanUVMax system, designed for residential and light commercial application, uses ultraviolet light to disinfect water. "TROJANUVMAX" is written on the system's steel chamber. Models included in the recall are D, D Plus, E, E Plus, F, F Plus, Pro 7 and 15. Model numbers are written on the Underwriters Laboratories label on the power supply. No other Trojan Technologies model or product is included in this recall. The lamps were manufactured in the U.S. and the system is assembled in Canada.

Sold at: Water treatment dealers, plumbing stores and through direct- sales from plumbers from August 2000 through April 2004 for between \$500 and \$1,500.

Remedy: Contact Trojan Technologies to arrange a free lamp repair or replacement.

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Consumer Contact: Consumers can contact Trojan toll-free at (800) 241-7923 anytime.



TrojanUVMax Water Disinfection System



The UV lamp and steel chamber

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Wiring harness and lamp pins