

November 2004

CPSC, NETGEAR Inc. Announce Recall of Wall Plug Ethernet Bridges

NEWS from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, DC 20207

FOR IMMEDIATE RELEASE

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Firm's Hotline: (800) 303-5507

CPSC Consumer Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission announces the following recall in voluntary cooperation with the firm below. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of product: Wall Plug Ethernet Bridge

Units: About 53,500 units

Manufacturer: NETGEAR Inc., of Santa Clara, Calif.

Hazard: The plastic housing on these units can detach, posing a shock hazard.

Incidents/Injuries: NETGEAR has received one report from a consumer of a detached casing. No injuries were reported.

Description: The Wall Plug Ethernet Bridge is used to extend internet availability throughout a home or business. It is 2.75 inches high, 3.5 inches wide, and 2 inches thick, with a grayish silver plastic housing. "NETGEAR" is written on the top of the housing. The plastic housing contains a label with the model number and the serial number on it. The model number is XE102 and the serial numbers are XE12A32LB000001 through XE12A32LB005000 and XE12134LB005021 through XE12143LB053586.

Sold at: Various electronics stores, Web sites, and through the NETGEAR Web site from February 2003 through May 2004 for between \$50 and \$80.

Manufactured in: China

Remedy: Consumers should stop using the product immediately. Remove electrical

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power source to the receptacle and unplug the unit. Contact the company for a free repair kit. The free repair kit when affixed will ensure that the plastic housing will not become loose or separated.

Consumer Contact: Call NETGEAR Inc., toll-free at (800) 303-5507 anytime for a free repair kit. Consumers also can register at the company's Web site www.netgear.com to order a free repair kit.

