

November 2004

## **CSA International and Lexmark International Announce the Recall of Laser Printers**

Toronto, ON – In cooperation with CSA International, **Lexmark International** of Lexington, KY is voluntarily recalling approximately 4,244 Lexmark, IBM and Dell laser printers in Canada. The printers can short-circuit, posing an electrical shock hazard to consumers.

The recall includes Lexmark, Dell and IBM laser printers. The brand name and model number for the Lexmark and IBM printer can be found on the front of the printer. For Dell laser printers, the brand name is on the front of the printer and the model number is inside the front cover. **The recall includes the following brands and model numbers: Lexmark E232, E232t, E330, E332n, E332tn; IBM Infoprint 1412, 1412n; Dell 1700 and 1700n.**

The Lexmark printers were sold directly through distributors, and at electronic, office supply and computer stores. IBM printers were sold directly through authorized distributors and resellers and via IBM's Web site. Dell printers were sold directly through the firm's Web site. These laser printers were sold from May 2004 through August 2004.

No incidents or injuries have been reported with these printers. This recall is being conducted to prevent the possibilities of incidents or injury.

**Consumers should immediately stop using the laser printer**, unplug it and contact their corresponding laser printer company to register their product to receive a free replacement laser printer.

For more information, contact:

- Lexmark: <http://recall.lexmark.com> or toll free at (877) 877-6218 between 9 a.m. and 9 p.m. ET Monday through Friday, or between Noon and 6 p.m. ET on Saturday
- Dell: [www.1700printer.com](http://www.1700printer.com) or toll free at Dell (888) 245-3959 between 8 a.m. and 6 p.m. CT Monday through Friday
- IBM: [www.ibm.com/printers/1412notice](http://www.ibm.com/printers/1412notice) or toll free at 800 426-7378 anytime

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**Lexmark Printer**



**Dell Printer**



**IBM Printer**

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**CPSC, Lexmark International Inc. Announce Recall of Laser Printers****NEWS from CPSC****U.S. Consumer Product Safety Commission**

Office of Information and Public Affairs

Washington, DC 20207

FOR IMMEDIATE RELEASE

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**Lexmark's Hotline: (877) 877-6218**

CPSC Consumer Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission announces the following recall in voluntary cooperation with the firm below. Consumers should stop using recalled products immediately unless otherwise instructed.

**Name of product:** Lexmark, Dell and IBM Laser Printers

**Units:** 39,431

**Manufacturer:** Lexmark International Inc., of Lexington, Ky.

**Hazard:** These printers can short-circuit, posing an electrical shock hazard to consumers.

**Incidents/Injuries:** None reported. This recall is being conducted to prevent the possibilities of incidents or injury.

**Description:** The recall includes Lexmark, Dell and IBM brand laser printers. The brand name and model number for the Lexmark and IBM laser printers can be found on the front of the printer. For Dell laser printers, the brand name is on the front of the printer and the model number is inside the front cover. The recall includes the following model numbers: Lexmark E232, E232t, E330, E332n, E332tn; IBM Infoprint 1412, 1412n; Dell 1700 and 1700n.

**Sold at:** These Lexmark printers were sold directly through distributors, and at electronic, office supply and computer stores. IBM printers were sold directly through authorized distributors and resellers and via IBM's web site. Dell printers were sold directly through the firm's Web site. These laser printers were sold from May 2004 through August 2004 for about \$200.

**Manufactured in:** China

**Remedy:** Consumers should immediately stop using the laser printer, unplug it, and contact their corresponding laser printer company to register their product to receive a free replacement laser printer.

**Consumer Contact:** For more information, contact Lexmark Web site at

## RECALL NOTICE

RCL04-21

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<http://recall.lexmark.com> or toll-free at (877) 877-6218 between 9 a.m. and 9 p.m. ET Monday through Friday or between Noon and 6 p.m. ET on Saturday; Dell Web site at [www.1700printer.com](http://www.1700printer.com) or toll-free at Dell (888) 245-3959 between 8 a.m. and 6 p.m. CT Monday through Friday; or IBM Web site at [www.printers.ibm.com](http://www.printers.ibm.com) or toll-free at (800) 426-7378 anytime.

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