
November 2004

CPSC, Dell Inc. Announce Recall of AC Adapters for Notebook Computers

NEWS from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, DC 20207

FOR IMMEDIATE RELEASE

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Dell Recall Hotline: (800) 418-8590

CPSC Consumer Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission announces the following recall in voluntary cooperation with the firm below. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of product: AC adapters used with notebook personal computers

Units: About 990,000

Manufacturer: Delta Electronics Inc., of Taipei, Taiwan

Importer/Distributor: Dell Inc., of Round Rock, Texas

Hazard: The adapters can overheat, posing a risk of fire and electrical shock hazards to consumers.

Incidents/Injuries: Dell has received seven reports of incidents of adapters overheating, though no injuries have been reported.

Description: The recalled AC adapters were used with Dell Latitude™, Precision™, and Inspiron™ notebook-style personal computers. The notebook computers have the following model numbers, which can be found either screened onto the surface of the computer or printed on a label on the bottom of the computer:

- Latitude: CP, CPi, CPiA, CPtC, CPiR, CPxH, CPtV, CS, CSx, CPxJ, CPtS, C500, C510, C600, C610, C800, C810, V700, C-Dock, C-Port.
- Inspiron: 2500, 2600, 3700, 3800, 4000, 4100, 4150, 5000, 5000e, 7500, 7550, 8000, 8100, Advanced Port Replicator, Docking Station.
- Precision: M40

RECALL NOTICE

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The recalled adapters have the words “DELL” and “P/N 9364U,” P/N 7832D” or “P/N 4983D” printed on the back of the unit.

Sold through: Dell’s Web site and customer service center sold the computers with adapters from September 1998 through February 2002 for about \$1,500 to about \$3,200. The adapters also were sold separately for between \$30 and \$70. The advanced port replicators and docking stations sold for between \$300 and \$600.

Manufactured in: China and Thailand.

Remedy: Consumers with these adapters should immediately contact Dell to determine if they are included in this recall. Not all adapters listed above are being recalled. Dell will send consumers with recalled adapters a free replacement adapter.

Consumer Contact: Consumer should call Dell at (800) 418-8590 between 9 a.m. and 6 p.m. CT Monday through Friday, log on to Dell’s Web site at www.delladapterprogram.com or write to the company at Dell Inc., 9701 Metric Blvd., Austin, TX 78758, Attn: Adapter Program

