

October 2005

CPSC, Hewlett-Packard Company Announce Recall of Notebook Computer Batteries

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: HP and Compaq Notebook Computer Battery Packs

Units: About 135,000 battery packs worldwide, including about 85,000 in the U.S.

Importer: Hewlett-Packard Company, of Palo Alto, Calif.

Hazard: An internal short can cause the battery cells to overheat and melt or char the plastic case, posing a burn and fire hazard.

Incidents/Injuries: HP has received 16 reports of batteries overheating, including four in the U.S. No injuries have been reported. Four cases of minor property damage were reported, including one in the U.S.

Description: The recalled lithium ion rechargeable battery packs are used with various HP and Compaq notebook computers (see list below). The recalled battery packs are a subset of those manufactured March 2004 through September 2004, and will have a bar code label starting with GC, IA, L0 or L1.

Hewlett-Packard and Compaq Notebook Models that may contain a recalled battery pack

HP Pavilion	HP Compaq	Compaq Presario	Compaq Evo
dx4000	nc6000	1100	n1010v
dx5000	nc8000	2100	n1050v
zd8100	nw8000	2500	
ze4100	nx5000	R3000	
ze4100/xt1xx	nx9005	R3200	
4200	nx9008	V1000	
ze4200	nx9010	X4000	
ze4300	nx9100	X5000	
ze4400	nx9105	X6100	
ze4500	9000		
ze4600	9005		
ze4700			
ze4800			
ze5155			
ze5200			
ze5300			
ze5400			
ze5500			
ze5600			
zv5000			
zv5200			
zx5000			
zx5200			

Sold at: National and regional computer and electronics stores, online stores, hp.com and hpshopping.com from March 2004 through May 2005 for between \$1,000 and \$3,000. The battery packs also were sold separately for between \$100 and \$130.

Manufactured in: Battery packs manufactured in China and Taiwan.

Remedy: Consumers should stop using the recalled batteries immediately and contact HP to arrange for a free replacement battery by visiting the Battery Replacement program Web site or by calling HP.

After removing the recalled battery for their notebook computer, consumers should plug in the AC adapter to power the notebook until a replacement battery arrives.

Consumer Contact: For additional information, visit the HP Battery Replacement program Web site at www.hp.com/support/BatteryReplacement or contact HP at (888) 404-7398 between 7 a.m. and 7 p.m. CT Monday through Friday.

Media Contact: Mike Hockey at (281) 927-9379

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NOTE: Recalled battery packs have bar-code labels starting with GC, IA, L0, or L1