

March 2006

Philips Consumer Electronics Recalls Plasma Flat Panel Televisions

The following product safety recall was voluntarily conducted by the firm in cooperation with the CPSC. Consumers should stop using the Ambilight feature immediately unless otherwise instructed.

Incidents/Injuries: Philips has received nine reports of arcing by the capacitors. The results of such incidents were contained within the TVs due to the use of flame retardant materials resulting only in damage to the TV. There have been no injuries reported.

Name of Product: Plasma Flat Panel Televisions with Ambilight Feature

Description: The recall involves only certain 42 and 50 inch, 2005 model Philips branded Plasma Flat Panel Televisions with Ambilight technology, which is an ambient lighting feature that projects a soft light onto the wall behind the TV to enhance the display. They were manufactured with the following model, date codes, and serial numbers:

Units: About 11,800

Manufacturer: Philips Consumer Electronics North America, of Atlanta, Ga.

Hazard: Arcing by capacitors inside the left and right side of the back cabinets of these TVs can pose a safety risk.

Model	Display Type	Production Began	Production Ended	Beginning Serial Range	Ending Serial Range
42PF9630A/37	Plasma	April 2005	July 2005	AG1A0518xxxxxx	AG1A0528xxxxxx
50PF9630A/37	Plasma	May 2005	August 2005	AG1A0519xxxxxx	AG1A0533xxxxxx
50PF9630A/37	Plasma	June 2005	August 2005	YA1A0523xxxxxx	YA1A0534xxxxxx
50PF9830A/37	Plasma	June 2005	August 2005	AG1A0526xxxxxx	AG1A0533xxxxxx

The model and serial numbers can be found on the back of the TV on the label that looks like the example below:



March 2006

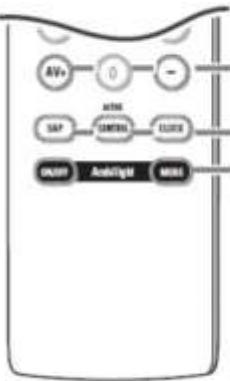
The serial number can also be obtained by pushing the following keystrokes on the remote control: 123654, after which a customer service menu (“CSM”) will be displayed on the screen. In the menu, line 03 displays the type number and line 04 displays the production code (identical to the serial number of the set). Press the MENU button on the remote to exit the CSM.

Sold at: Consumer electronic stores nationwide from June 2005 through January 2006 for between \$3,000 and \$5,000.

Manufactured In: Belgium (AG) and Mexico (YA)

Remedy: Consumers should immediately turn off the Ambilight feature (see instructions below) and contact Philips for instructions on how to receive free in-home service to have their TV repaired for free.

Consumer Contact: For more information, contact Philips at (888) PHILIPS [888-744-5477] anytime. When you call this number, an automated voice attendant will ask you to say or enter a “Priority PIN number.” Please enter the numbers “4445” and you will be put in contact with a Philips representative who will assist you. Consumers also can go to the firm’s Web site at www.philips.com, or write to Philips’ at V.P. Service, Philips Consumer Electronics North America, 64 Perimeter Center East, Atlanta, GA 30346



AV+ Keep this button pressed and then press repeatedly to select **AV1, AV2, HDMI (AV3), SIDE** or **TV channels** when in TV mode, according to where you connected the accessory devices (p. 19).

- To type the dot (.) for digital channels.

SAP When you tune a channels where SAP (Second Audio Program) is available, you can toggle between Main and sap. If not available only Main can be selected.

ACTIVE CONTROL See p. 13.

CLOCK Time display

Ambilight see also p. 14.

- **ON/OFF** Press to switch Ambilight on or off.
- **MODE** Press repeatedly to select one of the predefined ambient light settings.

Note: When the TV is in standby mode, and you turn on Ambilight, Ambilight will be active. Only then less modes are available.

