

September 2006

Fire Hazard Prompts Canon U.S.A. to Recall Previous Model Desktop Copiers for Repair

Canon has issued a product advisory for a very small number of low volume PC and NP copiers manufactured between 1987 and 1998, which require an inspection to address a potentially serious faulty internal connection.

Name of Product: Canon Desktop Copiers

Units: About 800,000

Manufacturer: Canon Inc., of Japan

Importer: Canon U.S.A. Inc., of Lake Success, N.Y.

Hazard: A faulty connection involving the power cord for the fixing unit heater, may have occurred due to human error in some of these copiers at the time of manufacture or during servicing. A limited number of these units may present a risk of smoke emission or fire.

Incidents/Injuries: Canon U.S.A. has received six reports of NP1020 model copiers starting to smoke or catching on fire due to the problem with the electrical connection. No injuries were reported.

Description and Models: The repair recall includes only the following model Canon copiers: PC6, PC6RE, PC65, PC7, PC7RE, PC8, PC11, PC11RE, PC12, NP1010 and NP1020. The model number is on the front panel of the unit. The recalled copiers were manufactured between 1987 and 1998.

Sold by: Dealers, national retailers and office supply stores nationwide from January 1987 through December 1999 for between \$1,500 and \$2,300.

Manufactured in: Japan and Thailand

Remedy: Users should stop using the recalled copiers immediately and contact Canon U.S.A. to receive a free repair.

Consumer Contact: For additional information, contact Canon at 1-800-OK-CANON (1-800-652-2666) anytime, or visit the firm's Web site at www.usa.canon.com

