

January 11, 2008

Venmar Ventilation Implements a Safety Retrofit Program for Heat Recovery Ventilators Due to Fire Hazard

Toronto, ON – The Electrical Safety Authority in cooperation with Venmar Ventilation is notifying the public that Venmar Ventilation is voluntarily and immediately implementing a Safety Retrofit Program of the following consumer product. Consumers should stop using the affected units immediately.

Name of Product: Heat Recovery Ventilators

Units: About 1, 000 in Ontario.

Manufacturer/Importer: Venmar Ventilation

Hazard: The thermal protector in some of these units may not be effective, posing a potential fire hazard.

Incidents/Injuries: None reported.

Description/Models: The Safety Retrofit Program covers the units produced between October 2006 and August 2007 and distributed under the brand names of: Venmar, Venmar AVS, vänEE, Rheem, Ruud, Protech, Carrier, Bryant and Broan.

Sold by: Heating, Ventilating & Air Conditioning wholesale distributors nationwide, and selected building supply stores such as Home Depot and Home Hardware.

Manufactured in: Canada

Remedy: Consumers should turn the affected unit off, unplug it and contact Venmar Ventilation as soon as possible. Venmar will send a field technician who will inspect and fix the affected units, free of charge.

Consumer Contact: Contact Venmar Ventilation by phone at 1 866 441-4645, by visiting Venmar’s website at www.venmar.ca, or by mail at SUP, 550 Lemire blvd, Drummondville, QC, Canada, J2C 7W9.

Remarks: This notice is subsequent to news releases issued on December 21, 2006 and January 19, 2007 (www.esasafe.com/pdf/Safety_Alerts/07-01-AL.pdf) by the Ontario Office of the Fire Marshal and the Electrical Safety Authority regarding similar issues with models manufactured between 1991 and 2001.

Brand	Model
Venmar	40225
Venmar AVS	457XX, 16016XX, 43XXX, 451XX, 45400, 45709IEH, C32042
vänEE	458XX, 16016XX, 43405, 43828, 45405, 45808
Rheem, Ruud, Protech	84-ERVXXX, 84-HRVXXX
Carrier	ERVCC LHU1200, HRVCC LHA1250, HRVCC SVU1200, ERVCC LHU1150, HRVCC LHA1150, HRVCC LVU1150, HRVCC LVU1200, HRVCC SVU1150
Bryant	ERVBBLHU1200, HRVBBLHA1250, HRVBBSVU1200
Broan	ERV200HC, HRV200H, HRV100H

NOTE: The « X » digit used in the model numbers can be either a letter OR a number.

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How to read the label on the unit:

There is the model number.

The serial number is situated just under the second bar code.
The 5th and 6th digits indicate the year of manufacture. In the example "07" meaning 2007.
The 7th and 8th digits indicate the month. In the example "03" meaning March.

