

April 30, 2008

McQuay Recalls Air Conditioners/Heat Pumps Due to Fire Hazard

Toronto, ON – The Electrical Safety Authority in cooperation with AAF-McQuay Inc. d/b/a McQuay International is notifying the public that McQuay International has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: Remington and McQuay “ComfortPac” Air Conditioners and Heat Pumps.

Units: Forty-five (45) affected units in Ontario and 290 affected units in all of Canada, which includes the units in Ontario.

Manufacturer: OYL Manufacturing Co., of Malaysia

Hazard: Wires in the heater element can overheat and spark, posing a smoke and fire hazard to consumers.

Incidents/Injuries: McQuay has received three reports of fires that caused property damage and four additional reports of smoke, smoldering, and/or charring. One incident led to two consumers being treated for smoke inhalation.

Description/Models: The recall involves the Remington and McQuay “ComfortPac” Packaged Terminal Air Conditioners (PTAC) and Packaged Terminal Heat Pumps (PTHP) commonly installed in hotels, nursing homes, and other commercial locations. These “B” and “B+” vintage electric heat units come in size 12 (12,000 BTU) and size 15 (15,000 BTU). The model numbers included in the recall are:

PTAC12B208 KXBA and KXCA
PTAC12B265 MXBA and MXCA
PTHP12B208 KXBA and KXCA

PTHP12B265 MXBA and MXCA
PTAC15B208 KXBA and KXCA
PTAC15B265 MXBA and MXCA
PTHP15B208 KXBA and KXCA
PTHP15B265 MXBA and MXCA

The model numbers are printed on the product identification plate, which is located underneath the front cover below the control box. The recalled units also have the following numbers on the power cord: 105575703 (208/230V) and 105575803 (265V).

Sold by: McQuay Sales representatives and distributors in North America.

When was distributed: November 2001 through June 2006.

Manufactured in: Malaysia

Remedy: McQuay has been directly notifying businesses. Building managers or owners who have not been contacted by McQuay should stop using the recalled units immediately and contact the firm.

Consumer Contact: For more information, contact McQuay at (800) 377-2787 between 9 a.m. and 4:30 p.m. ET Monday through Friday, send an e-mail to bob.welch@mcquay.com, or visit the firm’s Web site at www.mcquay.com.

Remarks: The recalled units are certified to Canadian Standards by Intertek Testing Services. For more information about Intertek product certification process please visit: www.intertek-sc.com

