

June 12, 2008

Provo Craft & Novelty Recalls Candlsense Warmers Due to Fire Hazard

Toronto, ON – The Electrical Safety Authority is notifying the public that Provo Craft has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: Candlsense Warmers

Units: About 300 units in Ontario and 5100 units in New Brunswick.

Manufacturer: Provo Craft & Novelty Inc.

Hazard: The internal heating element of the candle warmer can detach and melt the bottom of its plastic casing, which can in turn ignite or scorch the surface on which the candle warmer is placed, posing a fire hazard to consumers.

Incidents/Injuries: Provo Craft has received 11 reports of incidents in which the heating elements detached, including two fires and nine incidents of property scorching. One consumer reported a blistered finger.

Description/Models: This recall involves the Candlsense warmers with product codes ranging from YD0629

through YD0652 and YD0701 through YD0708. The candle warmers measure about 4 ¾ inches in diameter. The heating plate is black and the surrounding area is white plastic. “Provo Craft & Novelty Candle Warmer Air Freshener Model: WCY-8888” and the product code are embossed on the underside of the warmer.

Sold by: Wal-Mart in Mississauga, Ontario and Cottage Industry Supplies, Ltd. in St. Thomas, New Brunswick.

When was distributed: September 2006 – September 2007.

Manufactured in: China

Remedy: Consumers should contact Provo Craft to receive a voucher worth 120% of the purchase price of the candle warmer. The voucher can be redeemed at www.creativexpress.com.

Consumer Contact: For additional information, contact Provo Craft at (888) 306-0132 between 7 a.m. and 6 p.m. MT Monday through Friday, or visit the company’s Web site at www.recall.provocraft.com.

