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Hewlett-Packard Co. Recalls Fax Machines Due to Fire Hazard

Toronto, ON – The Electrical Safety Authority is notifying the public that Hewlett-Packard (Canada) Co. has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: HP Fax 1010 and HP Fax 1010xi.

Units: Approximately 26,860 units in Canada.

Manufacturer/Importer: Hewlett-Packard (Canada) Co.

Hazard: An internal electrical component failure can cause overheating of the product posing a risk of burn or fire.

Incidents/Injuries: Hewlett-Packard has received three reports of overheating, including one in Canada, resulting in minor property damage. No injuries have been reported.

Description/Models: This recall involves the HP Fax 1010 and HP Fax 1010xi models manufactured from November 2002 through September 2004. The HP logo and the model name and number are printed on the front of the fax machine.

Sold by: Electronic, computer and camera stores nationwide, as well as Web retailers for between \$130 and \$150.

Manufactured in: China

Remedy: Consumers should immediately disconnect the recalled fax machine from the electrical power source and contact HP to receive a rebate.

Consumer Contact: For additional information, contact HP toll-free at (888) 654-9296 between 6 a.m. and 6 p.m. MT Monday through Friday, or visit HP’s Web site at www.hp.com/go/fax1010recall.

Remarks: The recalled HP Fax 1010 and 1010xi are certified to Canadian Standards by Underwriters Laboratories, Inc. For more information about Underwriters Laboratories Inc. product certification process please visit: <http://www.ul.com>

