

October 3, 2008

Sony Initiates Corrective Action on VAIO TZ Notebook Due to Potential Safety Issue

Toronto, ON – The Electrical Safety Authority is notifying the public that Sony has announced a Voluntary Corrective Action of the following consumer product. Unless otherwise instructed, consumers should stop using the products and contact Sony of Canada immediately to determine if their VAIO TZ notebook computer is affected.

Name of Product: VAIO TZ notebook computers.

Units: The number of the affected units in Canada is 3,600.

Importer: Sony of Canada Ltd.

Hazard: Irregularly positioned wires near the computer's hinge and/or a dislodged screw inside the hinge can cause a short circuit and overheating, posing a remote burn hazard to the consumer.

Incidents/Injuries: One report of a minor burn in Canada.

Description/Models: VGN-TZ160CB, VGN-TZ170CB, VGN-TZ37CNP, VGN-TZ37CNB, VGN-TZ47CNB.

Sold by: Sony of Canada Ltd.

When was distributed: May 2007 to August 2008.

Manufactured in: Japan.

Remedy: Consumers in Canada are instructed to register affected units for a free inspection and possible repair by using the Consumer Contact's listed below.

Consumer Contact: Consumers may call the following toll free number, which will be operational Monday to Friday from 8:30 am to 5:00 pm EST, at 1-866-726-1934 or visit: <http://esupport.sony.com/fixmypc>.

Remarks: The affected VAIO TZ notebook computers are certified to US/Canadian Standards by Underwriters Laboratories (cUL). For more information about Underwriters Laboratories Inc. product certification process please visit: <http://www.ul.com/>

