

December 12th, 2008

Wireless Headset Batteries Recalled by GN Netcom Due to Fire Hazard

Toronto, ON – The Electrical Safety Authority is notifying the public that GN Netcom (Canada) Inc. has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: This recall involves Lithium-ion batteries from ALT (ATL P/N 603028) used in GN9120 wireless headsets and sold from January 2005 through September 2008. The GN9120 headsets are intended primarily for professional use in offices and call centres.

Units: The recall affects 31,169 units in Canada, including 14,278 units in Ontario.

Importer of Headset: GN Netcom (Canada) Inc.

Manufacturer of Battery: Amperex Technology Limited (ATL), of Hong Kong.

Hazard: An internal short circuit can cause the lithium-ion polymer batteries to overheat, posing a fire hazard.

Incidents/Injuries: The US manufacturer, GN Netcom Inc., has received 10 reports of incidents involving overheating, including three reports of open flames and property damage to furniture on which the headsets were resting. An additional 37 reports of overheating, three reports of open flames and one report of second degree burns, requiring medical attention, were received outside the United States. The manufacturer has not received any reports of incidents or injuries to Canadians related to the use of these wireless headsets.

Description/Models: The affected batteries have part number 603028 and have a white plastic enclosure. The batteries are labeled "Made by ATL (Amperex Technology Ltd)" and "(ATL P/N 603028)". Batteries sold as a replacement part are labeled "GN9120 battery replacement kit".

Sold by: GN9120 wireless headsets with ATL lithium-ion polymer batteries.

When distributed: January 2005 to September 2008.

Manufactured in: China

Remedy: Consumers should immediately stop using, unplug the recalled wireless headsets and contact the company.

Consumer Contact: For additional information, consumers may contact GN Netcom's toll free number to receive a replacement battery at (877) 803-6467 between 9 a.m. and 6 p.m. Monday through Friday ET, or visit the or visit the firm's website at www.jabra.com or the GN9120 Battery Replacement Program Notice at www.jabra.com/battery.

Remarks: The recalled wireless headsets are certified to Canadian Standards by Underwriter's Laboratories. For more information about Underwriter's Laboratories product certification process please visit: www.ul.com.

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