

December 29th, 2009

Toshiba of Canada Limited Recalls Sony Battery Packs due to Fire Hazard

Toronto, ON – The Electrical Safety Authority is notifying the public that Toshiba of Canada Limited (“Toshiba Canada”) has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: Sony Battery Packs included with the Toshiba Laptops.

Units: Approximately 2000 affected units were sold in Canada.

Manufacturer/Importer: Sony Corporation

Hazard: Toshiba Canada has determined that certain Sony battery packs installed in Toshiba portable computers have potential to short circuit, overheat and possibly result in fire. Based on Toshiba Canada’s investigation with Sony Corporation, we concluded that the battery cells in specific manufacturing lots could be affected and could result in a fire. Toshiba Canada has elected to implement this battery pack replacement program which is limited to specific manufacturing lots of the battery cells. Following the battery supplier’s recommendation, Toshiba Canada is launching a new battery pack replacement program for affected battery packs.

Incidents/Injuries: There are no known incidents or injuries in Canada.

Description/Models: The following models are affected:

Satellite M40X	Optional Battery Packs
<ul style="list-style-type: none"> • PSM4XC-RS100E • PSM4XC-RS100F • PSM4XC-RH400E • PSM4XC-RH400F 	<ul style="list-style-type: none"> • PA3395U-1BAS • PA3400U-1BRS

Sold by: Computers with the recalled batteries were sold through computer and electronics stores nationwide, as well as Web retailers.

When was distributed: April 2005 through June 2005.

Manufactured in: Japan

Remedy: Customers whose Toshiba portable computers contain the subject battery packs are eligible to receive a replacement battery pack free of charge.

We strongly recommend that customers participate in this new battery pack replacement program as soon as possible.

The subject battery packs will be replaced free of charge. This offer extends only to replacement of the subject battery packs, and does not include replacement of any Toshiba computer.

Consumer Contact: For complete details please go to: <http://support.toshiba.ca/support/ProductNotices/newbattery2/index.asp>. If you need help with the identification process you may call the Toshiba Global Support Center, at 1 800-663-0378.

Remarks: The recalled batteries are certified as part of the Laptop computer to Canadian Standards by Underwriters laboratories. For more information about Underwriter’s Laboratories product certification process please visit: www.ul.com