

March 18th, 2009

Springfield Wire Inc. Recall of Ritchie Immersion Heaters Due to Potential Shock Hazard

Toronto, ON – The Electrical Safety Authority is notifying the public that Springfield Wire Inc. has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: Ritchie Immersion Heater

Units: Approximately 800 units in Canada.

Manufacturer/Importer: Springfield Wire Inc. / Ritchie Industries and its distributors.

Hazard: The outer cover of the immersion heater can crack and expose the heating element to water, posing a shock hazard to consumers.

Incidents/Injuries: None reported.

Description/Models: Model #17863 250w/120v or Model #17940 250w/240v

Sold by: Ritchie Industries via distributors in Canada:

- Jad-Vent Distributors, 3089 Greenfield Rd., P. O. Box 1140, Ayr, Ontario NOB 1E0 (519) 632-7471
- Triple M Sales, 1030 Pacific Avenue, Winnipeg, Manitoba R3E 1G5 (204) 772-2245
- General Farm Supply, 4825 36th Street SE, Calgary, Alberta T2B 3N2 (403) 273-6414

When was distributed: Feb 2007 to March 2009

Manufactured in: USA and Mexico

Remedy: Immediately stop using the unit, and return it to the place of purchase for a free replacement heater.

Consumer Contact: Ritchie Industries, 1-800-747-0222 toll-free, www.ritchiefount.com or the place of purchase.

Remarks: The recalled units are certified to Canadian Standards by CSA. For more information about CSA product certification process please visit: www.csa-international.org

