

November 6, 2009

Sony to Replace AC Adapters Due to Potential Safety Issue

Toronto, ON – The Electrical Safety Authority is notifying the public that Sony has announced it will voluntarily replace the consumer product listed below. Consumers should stop using the affected product and contact Sony of Canada Ltd. (“Sony Canada”) immediately to obtain a replacement, which will be provided at no charge.

Description of Product: AC adapter for laptop computer.

Number of Units: The number of affected units in Canada is 3,500.

Importer: Sony of Canada Ltd.

Hazard: The insulation inside the affected adapters may fail over time. Such a failure could pose a risk of an electrical shock to consumers should they touch the metal portions of the adapter, of the computer connected to the adapter, or of peripheral devices connected to the computer.

Incidents/Injuries: Four incidents of short circuiting have been reported to Sony worldwide due to this issue. No injuries or property damage have been reported with any of the incidents.

Model Number of Affected Adapter: VGP-AC19V17

Model Number of Affected Computers: The adapter was sold in Canada with the following VAIO® personal computers: VGCJS250DQ, VGCLT10E, VGCLT18CE, VGCLT20E, VGCLT28CE, VGCLT33CE and VGCLT38CE

Sold by: Sony of Canada Ltd.

When Distributed: September 2007 to June 2009

Adapter Manufactured in: China

Remedy: Consumers in Canada with the affected product are instructed to contact Sony Canada to obtain an improved replacement AC adapter at no charge.

Consumer Contact: Consumers can contact Sony Canada by telephone at (877) 899-7669 or by visiting Sony’s eSupport website at <http://esupport.sony.com/ac19adapter>

Remarks: The affected units are certified to Canadian Standards by Underwriters Laboratories (cUL). For more information about Underwriters Laboratories Inc. product certification process please visit: <http://www.ul.com>



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