

November 24, 2009

## Nokia Exchanges Power Chargers Due to Potential Exposure to Internal Circuitry

**Toronto, ON** – The Electrical Safety Authority is notifying the public that Nokia Products Ltd. has announced that it will voluntarily exchange certain Nokia branded chargers as a precautionary measure. Consumers should stop using the affected product and contact the Nokia Contact Centre or visit the dedicated website to obtain further information to facilitate the exchange.

**Name of Product:** Wall Chargers Models AC-3U, AC-3E and AC-4U.

**Units:** The number of affected units in Canada is approximately 75,005.

**Manufacturer:** BYD Electronics Co. Ltd.

**Importer:** Nokia Products Ltd.

**Hazard:** The plastic covers of the affected chargers could come loose and separate, exposing the charger's internal components and potentially posing an electric shock hazard if certain internal components are touched while the charger is plugged into a live socket.

**Incidents/Injuries:** No incidents or injuries have been reported by consumers.

**Description/Models:** AC-3U and AC-3E manufactured between June 15, 2009 and August 9, 2009 and AC-4U manufactured between April 13, 2009 and October 25, 2009.

**Affected Chargers may have been sold with a Nokia device or purchased separately as an accessory:**

**Sold by:** Rogers, Fido, 7-11, Cityfone and other independent dealers and retailers.

**When was distributed:** Models AC-3U and AC-3E after June 15, 2009 and Model AC-4U after April 13, 2009.

**Manufactured in:** China

**Remedy:** Consumers should visit Nokia's dedicated web site at <http://chargerexchange.nokia.com> to verify if their charger is affected and if so, to register for the exchange. Nokia will send a replacement charger at no charge together with a prepaid envelope and instructions on how to return the affected charger.

**Consumer Contact:** Consumers in Canada can call the Nokia contact centre toll free at 1-888-226-6542 between 9am-5pm EST or visit <http://chargerexchange.nokia.com> for information and support on the Charger Exchange Program.

**Remarks:** The affected units are certified to Canadian Standards by Underwriters Laboratories Inc. For more information about Underwriters Laboratories Inc. product certification process please visit: [www.ul.com](http://www.ul.com)



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