

January 20, 2010

Dehumidifiers Sold Exclusively in the U.S. Recalled by LG Electronics Tianjin Appliance Due to Fire and Burn Hazards

Toronto, ON – The Electrical Safety Authority is notifying the Canadian public that LG Electronics Tianjin Appliance has announced a voluntary recall of the following dehumidifiers sold exclusively in the U.S. Consumers should stop using the recalled products immediately.

Name of Product: Portable Dehumidifiers

Manufacturer/Importer: LG Electronics Tianjin Appliance Co., of China.

Hazard: The power connector for the dehumidifier’s compressor can short circuit, posing fire and burn hazards to consumers.

Incidents/Injuries: In the U.S., LG has received 11 reports of property damage incidents involving arcing, heat, smoke, including four fires that spread to the building structure and involved significant smoke/water damage. No injuries have been reported.

Description/Models: This recall involves 30 pint portable dehumidifiers sold under the brand names in the chart below. The dehumidifiers are white with a red shut-off button, controls for fan speed and humidity control and a front-loading water bucket. “Goldstar” or “Comfort-Aire” is printed on the front. The model and serial numbers are

printed on the interior of the dehumidifiers and can be viewed after the water bucket is removed.

Sold by: The Home Depot, Wal-Mart and Heat Controller Inc. in the U.S. only.

Manufactured in: China

Remedy: Consumers should immediately stop using the recalled dehumidifier, contact LG to determine if it is included in the recall and return it to an authorized LG service center for a free repair.

Consumer Contact: For additional information, contact LG toll-free at (877) 220-0479 between 8 a.m. and 7 p.m. CT Monday through Friday and between 8 a.m. and 2 p.m. CT on Saturday for the location of an authorized LG service center for the repair, or visit the firm’s Web site at www.30pintdehumidifierrecall.com

Remarks: The affected units were intended for sale and distribution in the U.S. only. In addition to being certified in the U.S. by Underwriters Laboratories the recalled units are also certified to Canadian Standards by CSA. For more information about CSA product certification process please visit CSA’s Web site at: <http://www.csa-international.org>

Brand	Model No.	Serial Number Range	Sold at
Goldstar	GHD30Y7	611TAxx00001~08400 611TAxx08401~40600 612TAxx00001~20400 612TAxx21001~30600	Home Depot U.S.
Goldstar	DH305Y7	612TAxx00001~00600 701TAxx00001~16800 702TAxx00001~03000	Wal-Mart U.S.
Comfort-Aire	BHD-301-C	611TA000001~001697 612TA000001~004200 701TA000001~000578 710TA000001~000599	Heat Controller Inc. U.S.

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