

January 21, 2010

BSH Home Appliances Corporation Expands Recall of Thermador Built-In Ovens Due to Fire Hazard

Toronto, ON – The Electrical Safety Authority is notifying the public that BSH Home Appliances Corporation has announced a voluntary field repair action in Canada for the consumer products set out below. Consumers should stop using the self-cleaning mode in any affected unit immediately and contact BSH to arrange for an onsite inspection and free repair if necessary.

Name of Product: Thermador® Brand Built-In Ovens.

Units: Approximately 550 in Canada.

Manufacturer: BSH Home Appliances Corporation, Huntington Beach, California.

Hazard: The oven may have gaps in the insulation where overheating can occur and when used in the self-cleaning mode it can cause nearby cabinets to catch fire. This poses a fire hazard to consumers.

Incidents/Injuries: As of January 21 2010, BSH has not received any reports of fires in Canada that caused damage to surrounding cabinets. No injuries have been reported.

Description/Models: This is an expansion of the recall originally issued on June 29, 2007 and involves Thermador® Brand built-in double ovens. The model

numbers of the double ovens are C272B, C302B, SEC272, SEC302, SECD272 and SECD302. The ovens have serial numbers between FD8403 through FD8701. The model number and serial number can be found on the underside of the control panel. **See picture below.**

Sold by: Appliance and specialty stores in Canada from June 2004 through July 2007.

Remedy: Consumers should stop using the oven's self-cleaning mode and contact the firm immediately to schedule an inspection and free repair, if necessary.

Consumer Contact: Please call Thermador at 800-701-5230 toll-free, 24-hrs day/ 7-days/week. For additional information on the voluntary field action, consumers can visit www.thermador.ca

Remarks: The affected ovens are certified to Canadian Standards by Underwriters Laboratories Inc. For more information about the Underwriters Laboratories Inc. product certification process, please visit: www.ul.com.

SEC,SECD 272 and 302



C272 and C302



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Model and Serial Number Location

