

May 19, 2010

Radio Systems Corporation announces recall of power adapters sold with PetSafe® Heated Wellness Sleepers

Toronto, ON – The Electrical Safety Authority is notifying the public that Radio Systems Corporation has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: Direct Plug in Class 2 transformer sold with PetSafe® Heated Wellness Sleeper models PCU00-10911 (small), PCU00-10912 (medium) and PCU-10913 (large).

Units: 1,344 in Canada.

Manufacturer/Importer:
Radio Systems Corporation
10427 Electric Ave
Knoxville, TN 37932 USA

Hazard: The output connector and the coil spring may become hot or create arcing, posing a risk of fire to consumers.

Incidents/Injuries: Radio Systems has received three reports of melted output connectors. No injuries or fires have been reported.

Description/Models: The recalled power adapters are identified by the markings “PLUG IN CLASS 2 TRANSFORMER”, “MODEL NO: K12-800” and have a spring coil covering the length of the electrical wire. Heated Wellness Sleepers with power adapters without springs are not affected by this voluntary recall.

The Heated Wellness Sleepers were produced with Hunter Green/Sand, Military Blue/Sand and Khaki/Sand covers and have a jacquard PetSafe logo stitched to the center front. Additional product labels include the Radio Systems Customer Care phone number.

Sold by: Pet specialty stores, catalog and online retailers.

When was distributed: From late 2006 until early 2010.

Manufactured in: China

Remedy: Consumers should stop using these products immediately and call Radio Systems Corporation’s Customer Care at 1-800-732-2677 for instructions on how to receive a free replacement power adaptor with the return of the old power adaptor.

Consumer Contact: Radio Systems Corporation, Customer Care 1-800-732-2677 or

ATTN: Recall
Radio Systems Canada
160 Adelaide St. S., Unit 110
London, ON N5Z 3L1

Remarks: The recalled units are certified to Canadian Standards by UL. For more information about UL product certification process please visit: www.ul.com

