

June 3, 2010

Maytag Recalls Dishwashers Due to Heating Element Fire Hazard

The Electrical Safety Authority is notifying the public that Maytag Corporation has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: Dishwashers

Units: Approximately 160,000 dishwashers were distributed in Canada, of which 60,000 were distributed in Ontario.

Manufacturer/Importer: Maytag Corporation

Hazard: An electrical failure in the dishwasher’s heating element can pose a serious fire hazard.

Incidents/Injuries: Maytag has received 12 reports of dishwasher heating element failures that resulted in fires and dishwasher damage, including one report of extensive kitchen damage from a fire. No injuries have been reported.

Description/Models: The recall includes Maytag®, Amana®, Jenn-Air®, Admiral®, Magic Chef®, Performa by Maytag® and Crosley® brand dishwashers with plastic tubs and certain serial numbers. The affected dishwashers were manufactured with black, bisque, white, silver and stainless steel front panels. The brand name is printed on the front of the dishwasher. The model and serial numbers are printed on a label located inside the plastic tub on a tag near the left side of the door opening. Serial numbers will start or end with one of the following sequences:

SERIAL number STARTING with	OR	SERIAL number ENDING with
NW39, NW40, NW41, NW42, NW43, NW44, NW45, NW46, NW47, NW48, NW49, NW50, NW51, NW52, NY01, NY02, NY03, NY04, NY05, NY06, NY07, NY08, NY09, NY10, NY11, NY12, NY13, NY14, NY15, NY16, NY17, NY18, NY19		JC, JE, JG, JJ, JL, JN, JP, JR, JT, JV, JX, LA, LC, LE, LG, LJ, LL, LN, LP, LR, LT, LV, LX, NA, NC, NE, NG, NJ, NL, NN, NP, NR

Sold by: Department and appliance stores and by homebuilders nationwide.

When was distributed: From February 2006 through April 2010 for between \$250 and \$900.

Manufactured in: United States

Remedy: If you have an affected dishwasher you should:

- Stop using the dishwashers immediately.
 - Inform all potential users in your home that the use of this product could result in a fire.
 - Disconnect the electric supply to the dishwasher by shutting off the associated fuse or circuit breaker, if there is a chance that someone in your home could turn it on.
- Contact Maytag to verify if your dishwasher is included in the recall and arrange for corrective action:
 - Schedule a free in-home repair; or
 - Ask Maytag about their rebate program for impacted consumers.

Consumers should contact Maytag directly and not return the recalled dishwashers to the retailer where it was purchased as retailers are not prepared to take the units back.

Consumer Contact: For more information, contact Maytag toll-free at (800) 544-5513 anytime, or visit the firm’s Web site at www.repair.maytag.com.

Remarks: Some of the recalled models are certified to Canadian Standards by Underwriters Laboratories Inc. The remaining recalled models are certified to Canadian Standards by Underwriters Laboratories Inc. and by CSA International. For more information about the product certification process at Underwriters Laboratories Inc. and CSA International please visit: www.ul.com or www.csa-international.org respectively.

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Serial number location

