

October 27, 2010

GE Recalls Certain GE Dishwashers Due to Fire Hazard

The Electrical Safety Authority is notifying the public that GE Appliances has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: GE Profile™ and GE Monogram® Dishwashers.

Units: 5,322 in Canada.

Manufacturer/Importer: GE Appliances/Mabe Canada Inc.

Hazard: GE has determined that water condensation can drip onto the electronic control board, potentially causing a short circuit resulting in an overheated connector. This poses a fire hazard to consumers.

Incidents/Injuries: GE has been made aware of five reports of escaped fires, four of which in the US caused damage to the kitchen counter-tops where the dishwashers were installed and one of which in Canada caused damage to adjacent cabinets and smoke damage to the home. No injuries have been reported in US or Canada.

Description/Models: See chart below.

Sold by: Retail stores nationwide and appliance dealers.

When was distributed: January 2004 through December 2006.

Manufactured in: United States

Remedy: Consumers should immediately stop using the recalled dishwasher, disconnect the electric supply by shutting off the fuse or circuit breaker controlling it and inform all users of the dishwasher about the risk of fire. Contact GE and Mabe Canada for a free in-home repair.

Consumer Contact: Consumers who have one of the recalled dishwashers and want more information or to arrange free in-home repair should call the Mabe Canada Recall Hotline: 1-877-813-4942 from 8:00 a.m. to 7:30 p.m. Eastern time Monday through Friday, or e-mail Mabe Canada at servicerequest@mabe.ca to request your free repair. Before you call, please write down the model and serial number of your dishwasher and have it available for your reference. Information on the recall can also be found on the Recall Information page at www.geappliances.ca/recall/index.jsp.

Remarks: The recalled units are certified to Canadian Standards by UL. For more information about UL product certification process please visit: www.ul.com

Brand	Model Number Begins With:	Serial Number Begins With:
GE Profile	PDW9200J, PDW9280J	MF, RF, SF, TF, VF, ZF, AG, DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH
	PDW9800J, PDW9880J	MF, RF, SF, TF, VF, ZF, AG, DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH
	PDW9700J	MF, RF, SF, TF, VF, ZF, AG, DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH
GE Monogram	ZBD6800K00, ZBD6800K01, ZBD6800K03, ZBD6800K10	AG, DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH, AL, DL, FL, GL, HL, LL, ML, RL
	ZBD6880K00, ZBD6880K01, ZBD6880K03, ZBD6880K10	AG, DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH, AL, DL, FL, GL, HL, LL, ML, RL, SL, TL, VL, ZL
	ZBD6890K00, ZBD6890K01, ZBD6890K03, ZBD6890K10	DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH, AL, DL, FL, GL, HL, LL, ML, RL, SL
	ZBD0700K00, ZBD0700K01, ZBD0700K03, ZBD0700K10	VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH, AL, DL, FL, GL, HL, LL, ML, RL, SL
	ZBD0710K00, ZBD0710K01, ZBD0710K03, ZBD0710K10	RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH, AL, DL, FL, GL, HL, LL, ML, RL, SL, TL, VL

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**Location of
Serial Tag**