

November 19, 2010

**Somfy Recalls Motorized Awnings Due to Shock Hazard**

**Toronto, ON** – The Electrical Safety Authority is notifying the public that Somfy ULC of Mississauga, Ontario has announced a voluntary recall of the following consumer product. Consumers should stop using the recalled products immediately.

**Name of Product:** Motorized Awnings

**Units:** 143 in Canada.

**Manufacturer/Importer:** Somfy ULC of Mississauga, Ontario.

**Hazard:** The awning’s motor power cable can be severed while the awning is opened or closed manually, posing a risk of electrical shock to the user.

**Incidents/Injuries:** None reported

**Description/Models:** This recall involves the Sunea CMO RTS motor used to operate retractable awnings. The awning motor heads are silver and black coloured, and “Somfy” is printed on the motor head. Motor heads that are entirely black in colour are not included in this recall. The Sunea CMO RTS model numbers included in this recall are 525A2, 535A2 and 550R2. The model number is printed on a label on the motor tube.

**Sold by:** Awning dealers and retailers in Ontario and Quebec.

**When was distributed:** From December 2009 through September 2010.

**Manufactured in:** France

**Remedy:** Consumers should immediately stop using the recalled awning motors and the awning’s manual crank and unplug and/or disconnect the electric supply by shutting off the fuse or circuit breaker controlling the unit to protect against anyone using the awning. Contact Somfy ULC to receive free installation of a replacement awning motor by an authorized Somfy representative.

**Consumer Contact:** For additional information, contact Somfy ULC at (800) 637-6639 between 8 a.m. and 5 p.m. ET Monday through Friday or visit the firm’s website at [www.somfysystems.com](http://www.somfysystems.com).

**Remarks:** The affected motors are certified to Canadian Standards by UL. For more information about UL product certification process please visit: [www.ul.com](http://www.ul.com)



**Location of Awning Motor**

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Motor Head Diameter: 3.7 inches



Available with 18" fast connector to adapt to 12 and 24 foot cable lengths total

**Motor head**

