

December 15, 2010

Extech Instruments Corporation Recalls Clamp Meters and Multimeters due to Shock Hazard

The Electrical Safety Authority is notifying the public that Extech Instruments Corporation has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

EX570 - \$300
 EX612 - \$180
 EX613 - \$216
 EX622 - \$240
 EX623 - \$276

Name of Product: Clamp meters and multimeters.

When was distributed: between February 1, 2008 and November 8, 2010

Units: Approximately 1077 sold in Canada.

Manufactured in: China

Manufacturer: Extech Instruments Corporation

Hazard: In the case of an extremely weakened battery condition, the affected instruments may display a zero or very low voltage reading while testing a live circuit with unsafe voltage.

Remedy: The affected products must be returned to Extech Instruments' office at FLIR Systems Canada for free replacement. Customers must contact Extech via phone, 1-855-239-8324; website, <http://www.extech.com/recall>; or email, recall@extech.com to register their recalled product. For more information, you may use any of the below Consumer Contact.

Incidents/Injuries: None reported.

Description/Models: **Clamp meter models:** EX612, EX613, EX622, EX623, and **Multimeter models:** EX540, EX542 and EX570.

Consumer Contact: Recall hotline: toll-free 1-855-239-8324 between 8:30 a.m. and 5 p.m. Eastern time, Monday through Friday Or Email recall@extech.com. For more information, please visit: Recall website: <http://www.extech.com/recall>

Sold by: Industrial, electrical, HVAC, disaster restoration, and electronic distributors nationwide. For a complete listing, click here: <http://www.extech.com/instruments/distributors.asp?loc=int&cid=37>

Remarks: The recalled units are certified to Canadian Standards by Intertek. For more information about Intertek's product certification process please visit: <http://www.intertek.com>.

Suggested retail pricing for affected models is:
 EX540 - \$360
 EX542 - \$360

