

February 9, 2011

**Hoover Inc. Recalls WindTunnel Bagless Canister Vacuums**

**Toronto, ON** – The Electrical Safety Authority in cooperation with Hoover, Inc is notifying the public that Hoover, Inc. has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

**Name of Product:** WindTunnel Bagless Canister

**Units:** 35,662 units in Canada and 20,680 units in Ontario.

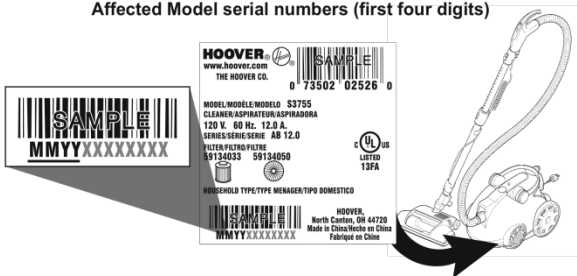
**Manufacturer/Importer:** Hoover, Inc.

**Hazard:** The power cord between the powered nozzle and the wand can short-circuit posing a fire and shock hazard to consumers. This condition can occur even if the vacuum has been turned off but left plugged in.

**Incidents/Injuries:** In the United States and Canada, Hoover has received 69 reports (8 of which were reported in Canada) of overheating or electrical malfunction, including one report of fire and smoke damage, and two reports (one of which was reported in Canada) of carpet damage. There has been one report of minor injury, namely a blister.

**Description/Models:** The model S3755050 WindTunnel Bagless Canister (silver in color) was sold at retail between \$250 and \$280. Affected vacuums may be identified by the model number and serial number on the product data label.

Affected Model serial numbers (first four digits)



(Product data label located on bottom of canister)

**If the model number is S3755 on the label and the first four digits of the serial number are one of the numbers listed following chart, you have an affected product.**

Affected Model Serial Numbers (first four digits)

Month	Year					
	2003	2004	2005	2006	2007	2008
Jan	x	0104	0105	0106	0107	0108
Feb	0203	0204	0205	0206	0207	0208
Mar	0303	0304	0305	0306	0307	0308
April	0403	0404	0405	0406	0407	0408
May	0503	0504	0505	0506	0507	0508
June	0603	0604	0605	0606	0607	x
July	0703	0704	0705	0706	0707	x
Aug	0803	0804	0805	0806	0807	x
Sept	0903	0904	0905	0906	0907	x
Oct	1003	1004	1005	1006	1007	x
Nov	1103	1104	1105	1106	1107	x
Dec	1203	1204	1205	1206	1207	x

If your product is still in the carton, an affected product can be identified by the model number located in the lower right front panel of the carton and the carton date code may be found on lower back panel of the carton (see FIGURE B).

FRONT



Model Number (S3755050)

BACK



Carton Date Code

The six digits of the carton date code represent the Month, Day & Year of Manufacture (MMDDYY). **All models with carton date codes for the years 2003, 2004, 2005, 2006, 2007 (last two digits are 03, 04, 05, 06, 07) are affected. Models with carton date codes for January through May 2008 are also affected (01DD08, 02DD08, 03DD08, 04DD08, 05DD08)**

**Sold by:** Various retailers and dealers

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**When was distributed:** March 2003 through December 2008

**Manufactured in:** China

**Remedy:** Consumer with affected model should stop using the vacuum and contact Hoover for further instructions.

**Consumer Contact:** If the consumer has an affected model, stop using it immediately and call 888-564-2066 between 8 a.m. and 7 p.m. EST Monday through Friday, or visit our website at [www.hoover.com/windtunnelcanisterrecall](http://www.hoover.com/windtunnelcanisterrecall).

**Remarks:** The recalled Hoover WindTunnel Bagless Canister is certified to Canadian Standards by Underwriters Laboratories. For more information about

Underwriters Laboratories product certification process please visit: [www.UL.com](http://www.UL.com).

