

June 15, 2011

General Electric, Sharp Recall GE Air Conditioning and Heating Units Due to Fire Hazard

Toronto, ON – The Electrical Safety Authority is notifying the public that General Electric (“GE”) has announced a voluntary corrective action program with respect to the following consumer product.

Name of Product: GE Zonline® Air Conditioners and Heaters.

Units: Approximately 3,600 in Canada.

Manufacturer: Sharp Corporation of Japan

Canadian Distributor: Gordon R. Williams Corporation (“Williams”)

Hazard: An electrical component in the heating system can fail, posing a fire hazard to consumers.

Incidents/Injuries: In Canada, GE has received one report involving smoke and/or fire with Affected Products. There have also been three reported incidents in the U.S.. In two of the reported incidents, fire extended beyond the unit resulting in property damage. No injuries have been reported.

Description/Models: This recall involves GE Packaged Terminal Air Conditioners and packaged terminal heat pumps (“PTACs”) manufactured between approximately January 2010 and March 2011. The Product is most often used in apartment buildings and commercial space. The GE logo is affixed to the control panel door. Serial and model numbers are printed on the rating plate. Consumers will need to remove the front panel to locate the rating plate. Product bearing the following model and serial numbers are included in this recall:

Brand	Model Number (Begins with)	Serial Number (Begins with)
GE	AZ41, AZ61	AT, DT, FT, GT, HT, LT, MT, RT, ST, TT, VT, ZT, AV, DV and FV

Sold by: Williams and authorized representatives and HVAC distributors installers, and contractors nationwide.

Dates distributed: The Affected Units were sold in Canada from approximately April 1, 2010 through April 30, 2011.

Manufactured in: China

Remedy: Consumers should immediately stop using the Product in heat mode and contact Williams to schedule a free repair.

Consumers should confirm whether they have one of the impacted units by checking the model number, as well as matching both the model number and serial numbers provided.

Consumer Contact: For additional information, contact Williams toll-free at 1 (888) 209-0999 between 8 a.m. and 5 p.m. ET Monday through Friday, or visit the firm’s website at williamshvac.com. Consumers may also contact the firm by e-mail sent to zonelinerecall@williamshvac.com.

Remarks: The Affected Units are certified to Canadian standards by UL. For more information about the product certification process please visit: www.ul.com

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Product with front panel removed and arrow identifying the serial plate.

