

September 16, 2011

Acer America Corporation recalls 262 Acer Aspire Notebook Computers due to Overheating Hazard

The Electrical Safety Authority is notifying the public that Acer America Corporation has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: Aspire notebook computer.

Units: Approximately 262 sold in Canada.

Manufacturer: Inventee Enterprise System Corporation

Importer: Acer America Corporation

Hazard: An internal microphone wire under the palm rest can short circuit and overheat. This poses a potential burn hazard to consumers.

Incidents/Injuries: No incidents reported in Canada, two incidents were reported in Singapore and one reported in Taiwan. None of the incidents involved injuries.

Description/Models: Model Numbers AS2810-4630, AS3810T-6197, AS3810T-8097 and AS3810TZ-4000.

Sold by: Asia Link Computer Inc., Best Buy Canada Ltd., D&H Canada ULC, IBM Canada Ltd. (Supercom), Ingram Micro Inc., Intertan Canada Ltd., Pro Data, Inc., Synnex-EMJ Canada Ltd., and Tech Data Canada Corp.

When was distributed: Prior to September 15, 2009.

Manufactured in: China

Remedy: Consumers should stop using the recalled notebook computers immediately and contact Acer to determine if their notebook is affected and to receive a free repair.

Consumer Contact: For additional information, contact Acer toll-free at (866) 695-2237 anytime, or visit the firm's Web site at www.acer.com.

Remarks: The recalled units are certified to Canadian Standards by Intertek Testing Services. For more information about Intertek Testing Services product certification process please visit: www.intertek.com.

