

January 12, 2012

Kaz Recalls Honeywell Ceramic Heaters due to the possibility that the internal housing of the heater can detach, dislocating the heating element

The Electrical Safety Authority is notifying the public that Kaz Canada, Inc. has announced a voluntary recall of the following consumer products. Consumers should stop using recalled products immediately.

Name of Product: Honeywell Surround Select Series of HZ-420 and HZ-430 and HZ-440 distributed by Kaz Canada, Inc. under license from Honeywell.

Units: Approximately 6,000 units in Canada.

Manufacturer: Manufactured by a third party and distributed by Kaz under license from Honeywell

Importer/Distributor: Kaz

Hazard: The internal housing of the heater can detach, dislocating the heating element, which could penetrate the housing and potentially expose hot parts/or circuitry of the heater.

Description/Models: The recall involves only the following models of Honeywell Surround Select Series of heaters. Units were manufactured in black and white color. Only the model numbers below are affected, no other Honeywell heaters are included in this voluntary recall.

Model Number	Region
HZ-420, HZ-430, HZ-440R-WMT	US
HZ-420C, HZ-430C	CANADA

The specific model number can be found on the on the bottom of the heater and will be embossed in the plastic casing as shown in Figure 1.

The date codes are important in determining whether the heater qualifies for the recall. The date codes are five digits long, and they can be found on the metal prong of the plug as shown in Figure 2. If the last two digits in your date code are 11, you have the heater that is being recalled.

Incidents/Injuries: No injuries or adverse events have been reported.

Sold by: Various retailers in Canada including Rona, Home Hardware and Irly.

When distributed: The heaters were distributed between July 1st 2011 and December 16th 2011.

Manufactured in: China

Remedy: Consumers should immediately contact Kaz to determine if their heater is included in the recall. If so, follow the instructions for product return in order to receive a refund. Do not return the heater back to the store where you purchased it. If you are not sure about whether your heater qualifies for recall, visit the recall website at www.kaz.com/recall or contact the toll free number at 1-800-370-8137 from 8:30 am to 5 pm EST Monday through Friday.

Consumer Contact: For more information, consumers can visit the website at www.kaz.com/recall or contact the toll free number at 1-800-370-8137 from 8:30 am to 5 pm EST Monday through Friday.

Remarks: The recalled units are certified to US/Canadian Standards by Intertek Testing Services. For more information about Intertek Testing Services Product Certification Process please visit: www.intertek-etlsemko.com/

Please See Photos on Page 2

RECALL

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Model	UPC	Model	UPC	Model	UPC
HZ-420	092926104207	HZ-430	092926104306	HZ-440R-WMT	092926004408
HZ-420C	092926004200	HZ-430C	092926004309		
Models above are White		Models above are Black		Model above is Black	



Figure 1

Rating Label on the bottom of the unit.



Figure 2

<p>Date code range on the electric prong</p>	<p>The date codes are five digits long, and are located on the metal prong as shown.</p> <p>If the last two digits on your heater are 11 you have the heater that is being recalled. (i.e. XXX11)</p>
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