

January 31, 2012

Hewlett-Packard Recalls Fax machines Due to Fire and Burn Hazards

The Electrical Safety Authority is notifying the public that Hewlett-Packard Company has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: HP Fax 1040 and HP Fax 1050 machines

Units: Approximately 201,000 products in Canada including Ontario.

Manufacturer/Importer: Imported by Hewlett-Packard (Canada) Co.

Hazard: The fax machine can overheat due an internal electrical component failure, posing fire and burn hazards.

Incidents/Injuries: Hewlett-Packard Company is aware of one incident in Ontario Canada that resulted in minor damage to a desk and wall. HP is aware of six other incidents in the USA.

Description/Models: This recall involves the HP Fax 1040 and 1050 models. The HP logo and model number are printed on the front of the fax machine. The fax machines are dark gray in color and measure 365mm wide by 270 mm high. Sold in the range of \$90 to \$120.

Sold by: Electronics, computer and office stores nationwide, and on-line, including Best Buy, Office Depot and Staples.

When was distributed: November 2004 through December 2011.

Manufactured in: China

Remedy: Consumers should immediately stop using the recalled fax machines and contact HP for a rebate on the purchase of a replacement HP fax machine or designated HP ink jet printers.

Consumer Contact: Contact HP toll-free at (888)-654-9296 between 6 a.m. and 6 p.m. MT Monday through Friday or visit the website in English at <http://www.hp.com/go/faxrecall/CA-en> or French at <http://www.hp.com/go/faxrecall/CA-fr>.

Remarks: The recalled units are certified to Canadian Standards by UL. For more information about UL product certification process please visit: <http://www.ul.com>



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