

April 10, 2012

Smart Plug Power Adapter recalled due to shock hazard

The Electrical Safety Authority is notifying the public that Digi International has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: XBee® Smart Plug

Units: 254

Manufacturer/Importer: Digi International

Hazard: The line and Neutral contacts in the switched outlet are reversed when the switch is closed. When the switch is opened the Neutral side of the switched outlet is still powered with the line voltage, posing a shock hazard if contact is made between the Neutral side of the switched outlet and earth.

Incidents/Injuries: None

Description/Models: Recalled Smart Plugs are labelled “50001550-01 A”. Post-recall Smart Plugs are labelled “50001550-01 F”. A label with a revision of F or higher

indicates a Smart Plug that is not subject to recall. See the images below:

Sold by: Digi International

When was distributed: October 2009 – September 2011

Manufactured in: Taiwan

Remedy: Customers with an XBee Smart Plug subject to this recall are instructed to stop using the XBee Smart Plug and call the number listed below under Consumer Contact for instructions on replacement with a new unit.

Consumer Contact: Andrew Lund, 877-912-3444, ex 3287, alund@digi.com, 11001 Bren Rd E, Minnetonka, MN 55343

