

16 April 2012

Konica Minolta Business Solutions (Canada) Voluntarily Recalls Printers Due to Fire Hazard

Toronto, ON – The Electrical Safety Authority is notifying the public that Konica Minolta Business Solutions (Canada) Ltd. has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: Color laser printers bizhub C35, bizhub C35P, Magicolor 3730DN and Magicolor 4750DN

Units: 159 units sold in Ontario, approximately 675 units sold in Canada

Manufacturer: Konica Minolta Business Technologies Inc., 1-6-1, Marunouchi, Chiyoda-ku, Tokyo, Japan, 100-0005

Importer: Konica Minolta Business Solutions U.S.A. Inc., 100 Williams Drive, Ramsey, New Jersey, USA, 07446

Hazard: The printers can short circuit and overheat during use, posing a fire hazard.

Incidents/Injuries: No incidents have occurred in Canada to date. Two incidents have occurred outside of Canada which resulted in damage to the printer.

Description/Models: This recall involves four desktop models of laser color printers: Magicolor 4750DN, Magicolor 3730DN, bizhub C35 and Bizhub C35P. Model numbers are located on the plate attached to the side of the printer as well as the bottom of the front door.

The printers are dark and light gray in color and have “Konica Minolta” printed on the top of the front door.

Sold by: Various value-added resellers, direct retail sales and authorized Konica Minolta dealers.

When was it distributed: From June 2010 through April 2011 for the price between \$1,200 and \$3,500.

Manufactured in: China

Remedy: Consumers of Magicolor 3730DN and 4750DN should stop using the printers immediately and contact Konica Minolta to schedule a free replacement. Consumers of bizhub C35 and C35P will be visited by an authorized service agent for repair and replacement of a faulty component.

Consumer Contact: For additional information, contact Konica Minolta toll-free at: 1-877-764-6658, between 8:00 a.m. and 7:00 p.m. ET, Monday through Friday, or visit the firm’s website at www.konicaminolta.ca.

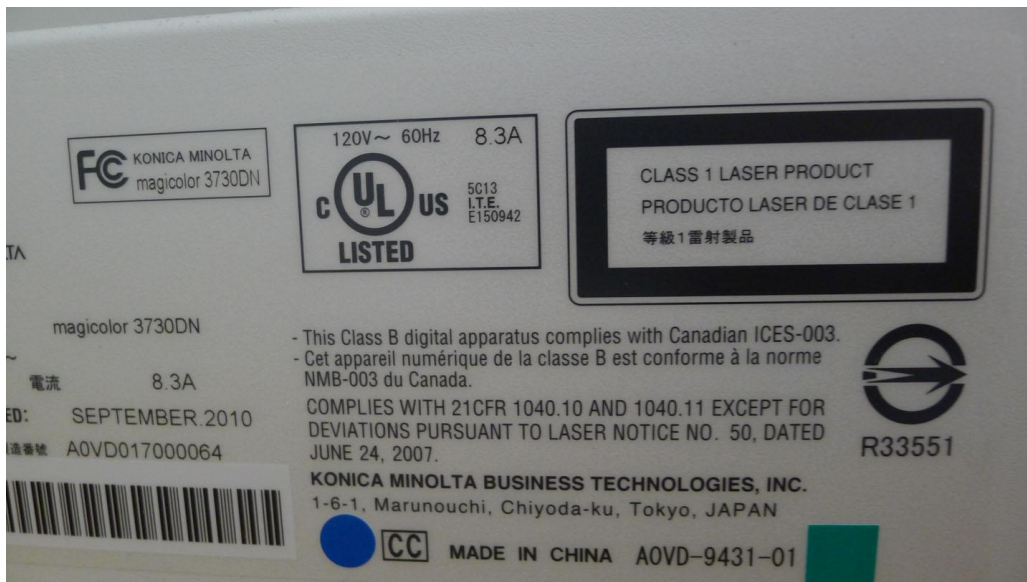
Remarks: 97% of all products affected in Canada have been modified by an authorized Konica Minolta field engineer. This recall is to address the remaining 3%. The recalled units are certified to Canadian Standards by UL. For more information about UL product certification process please visit: <http://www.ul.com/global/eng/pages/>

Please see photos on pages 2 - 5

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magicolor 3730DN



magicolor 3730DN Serial Number Label

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magicolor 4750DN



magicolor 4750DN Serial Number Label

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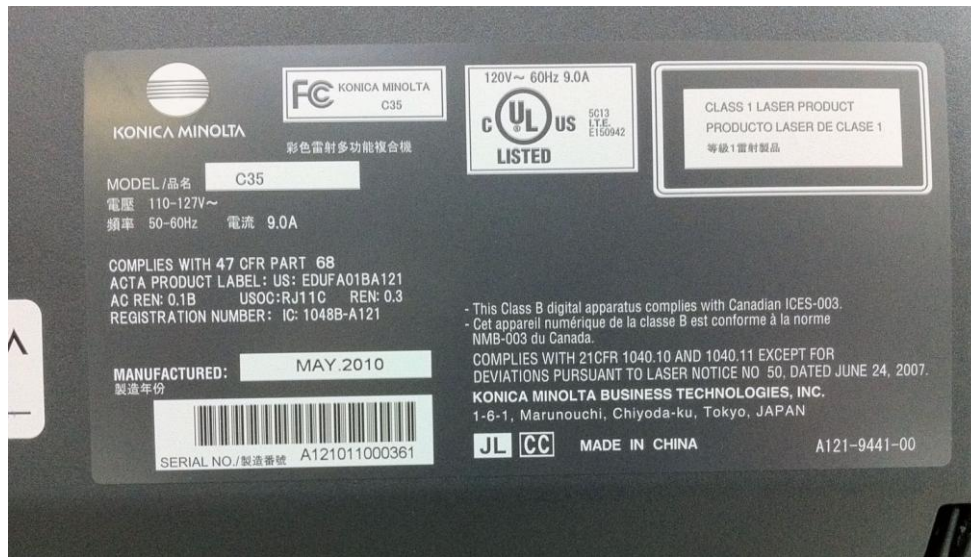


bizhub C35/C35P



bizhub C35 (As floor model with all paper trays)

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bizhub C35 Serial Number Label



bizhub C35P Serial Number Label