

November 14, 2012

LG Electronics Canada, Inc. Recalls LG Electric Ranges Due to Possible Burn and Fire Hazards

The Electrical Safety Authority is notifying the public that LG Electronics Canada, Inc. has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: LG Electric Range

Units: About 64,000 in Canada

Manufacturer/Importer: LG Electronics Canada, Inc.

Manufactured in: South Korea and Mexico

Hazard: Burners on the electric ranges can fail to turn off after being switched off, or the temperature setting can increase unexpectedly during use, posing burn and fire hazards to consumers.

Incidents/Injuries: LG has received 42 reports in Canada of incidents involving a burner failing to turn off after being switched off or the temperature setting increasing unexpectedly during use. No fires or injuries have been reported.

Description/Models: The recalled ranges involve models LSB5611, LSB5682, LSC5622, LSC5633, LSC5674, LSC5683, LST5601, and LST5651.

They were sold in black, white and stainless steel and with a smooth black ceramic glass top cooking surface.

The ranges have serial numbers starting with 510, 511, 512, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 611, 612, 701, 702, 703, 704, 705, 706, 707, 708, 709, 710, 711, 712, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 901, 902, 903, 904, 905, and 906.

The model and serial numbers can be found by opening the storage drawer at the base of the unit. The units are

about 47½ inches tall to the top of the backguard, 29 inches wide and 28 inches deep.

Sold by: Appliance retailers nationwide

When distributed: From January 2006 to June 2010,

Remedy: Consumers that have the affected product should immediately contact LG to schedule a free in-home repair. Consumers whose burner heat setting cannot be regulated by using the controls or who experience problems with a cooktop burner remaining on, should immediately stop using the electric range until it is repaired.

Consumer Contact: For information and to schedule repair, contact LG Electronics toll-free at 1-866-940-6508 between 8 a.m. and 6 p.m. ET Monday through Friday or visit www.lgelectricrangerecall.com.

Remarks: The recalled units are certified to Canadian Standards by CSA. For more information about CSA product certification process please visit: www.csa.ca



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LSB5611



LSB5682,



LSC5622,



LSC5633,



LSC5674,



LSC5683,



LST5601,



LST5651