
News Release

Sept. 2, 1998

AIWA AMERICA and CSA announce recall of home audio systems

Toronto, ON – In cooperation with the Canadian Standards Association (CSA), AIWA AMERICA Inc., of Mahwah, N.J., is voluntarily recalling about 1,500 mini-home audio systems sold in Canada. The units could contain a faulty transistor that can cause the unit to smoke, presenting a potential fire hazard to consumers. Approximately 650 units remain with consumers.

AIWA America has received approximately 100 reports of the units smoking or emitting a burning odour, and three reports of fire are under investigation in the United States. No injuries were reported and no incidents of any kind have been reported in Canada.

The AIWA mini home audio system subject to this recall have model CX-NA303U on the back of the unit. The systems are silver and include a combination radio, tape and CD player, and speakers with black cloth grills.

Consumers should unplug the systems immediately and call AIWA AMERICA toll-free at 1-888-619-9353 between 6 a.m. and midnight Eastern time, seven days a week, for instructions on returning systems for component exchange. Alternatively, consumers can write to: AIWA AMERICA, Inc., 800 Corporate Drive, Mahwah, NJ, USA 07430. AIWA AMERICA will exchange the component and return them to consumers with a complimentary headphone stereo. Exchange will be done through Shriro (Canada) Ltd., Montreal, AIWA's Canadian distributor. For service in French, consumers can call Shriro collect at 514-735-4647.

AIWA mini home audio systems (model CX-NA303U) sold in Canada after August 1998 are not involved in this recall, and can be identified by a red and white "A" on the back of the unit. No other AIWA audio or video products are affected by this recall.