

April 8, 1998

HONEYWELL AND CSA ANNOUNCES VOLUNTARY RECALL

TORONTO, ON - Honeywell's Consumer Products division and the Canadian Standards Association (CSA) today announced a voluntary recall of several models of portable heaters sold under the Duracraft brand name. These units may overheat, presenting a potential fire hazard.

The recall applies only to Duracraft CZ-303, CZ-304, CZ-308, CZ-318, CZ-319 Heat Express® portable electric ceramic heaters. The model number is located on a silver sticker on the bottom of the heater. The heaters use 1500 watts and are black in colour, with control knobs located on the top or front of the unit. Heat Express® and Duracraft® appear on the front of the unit.

Approximately 36,000 units were sold in Canada through major retail outlets, including department stores, discount store/membership club stores, catalogue showrooms, and hardware and specialty stores between January 1989 and March 1998 for \$50 to \$100. Another 1.6 million units sold in the United States are also being recalled.

Across North America, Honeywell has received 56 reports of the units overheating, producing smoke or catching fire and property damage, with one of these reports from Canada. There was one minor injury reported in the United States.

Consumers should immediately stop using these heater models and call 1-800-632-9498 for instructions on how to return the product for a free replacement unit. The toll-free line has 24-hour service available.

Canadian retailers have been notified of the recall. Honeywell will be contacting customers who filed warranty cards.



Model CZ308 Heater



Model CZ304 Heater