

July 2005



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Safety Alert For Immediate Release

The Office of the Fire Marshal and the Electrical Safety Authority Warn the Public of Safety Issues Associated With Top Mount LG Refrigerators

Toronto, ON – The Office of the Fire Marshal (OFM), together with the Electrical Safety Authority (ESA), are once again urging Ontario residents who have purchased an LG refrigerator in the past 12 months to check their refrigerator model and serial numbers. A malfunctioning component in certain LG refrigerator models has proven to pose a fire hazard to consumers. This component must be repaired to ensure the safe operation of the refrigerators. To date, in Ontario four fires originating in two-door LG-branded refrigerators have been reported to and confirmed by the OFM.

Owners of the LG refrigerator models identified below should immediately unplug their appliance and contact LG Canada at 1-866-595-4387 to schedule a free in-home repair.

Affected Refrigerator Models:

LG-branded top mount refrigerators manufactured between May 2004 and October 2004 and sold in Canada between June 2004 and April 2005.

Model Numbers:

GR-729RN
LRTN 18320WW

LRTX 18311WW
LRTX 18321BK/TT/WW

Affected models include those with serial numbers beginning with 405, 406, 407, 408, 409 and 410.

The extent of hazard posed by the three-door model refrigerators identified in a July 15th news release issued by the Office of the Fire Marshal, is still under review.

Customers with a refrigerator affected by this notice or with questions are strongly encouraged to contact LG by phone at 1-866-595-4387 or by email at retrofit@lge.com.

The public is reminded to install a working smoke alarm on every level of their home and outside all sleeping areas. Working smoke alarms provide early detection of fire and can give people the precious seconds needed to escape.

Media Contacts:

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