
April 30, 2012



Product Safety Alert

Intertek Testing Services Warns Consumers of Potential Safety Risk

Intertek Testing Services (ETL) is notifying consumers that the following products present a potential safety risk: theatre style popcorn makers marked as Dolce PM3040 and PM3041.

Hazard: Failure of an internal electrical component may result in a fire inside the product. An investigation conducted by Intertek Testing has determined products manufactured from October 2009 to February 2010 with the codes between 4009 and 1310 do not comply with applicable standards and pose a safety risk. At this time, the Electrical Safety Authority is aware of two incidents involving these products.

Distributor: Access Asia (HK) Limited

Manufacturer: Hong Ye Electrical (Hu Zhou) Co. Ltd, China

Note: During the period from October 2009 to February 2010 the manufacturer used name plates that identified the distributor as Concept Solutions Limited in Whitby ON without authorization.

Direction: This Safety Alert only affects products purchased from un-authorized dealers. Units purchased from an authorized dealer are not affected. Please contact Dolce customer service by telephone 1-877-259-7989 to determine if your unit is affected.

The Electrical Safety Authority is advising consumers who have the counterfeit product to disconnect it immediately, stop using and dispose of the affected product in accordance with applicable waste regulations.

To report serious electrical incidents or defects, please visit:

- the ESA website at <http://207.164.136.164/public%20site/incidentreport.aspx>
- email product.safety@electricalsafety.on.ca
- call 1-877-ESA-SAFE (1-877-372-7233)

Please see photos on page 2

April 30, 2012

Model PM3041



Name plate of the counterfeit product



Code