

March 26, 2013

Fluke Corporation Recalls 37x Family of Clamp Meters Due to Potential Electrocution from Low or No Voltage Reading

The Electrical Safety Authority is notifying the public that Fluke Corporation has announced a voluntary recall of the following Industrial products. These products are available to licensed professionals by Fluke distributors for use in professional/commercial applications. Users should stop using recalled products immediately

Name of Product: Fluke 373, 374, 375, and 376 clamp meters.

Units: 2553 total shipped to Canada.

Manufacturer: Fluke Corporation

Manufactured in: China

Hazard: The printed circuit assembly may not be properly fastened to the test lead input jack. This may result in inaccurate voltage readings, including a low or no voltage reading on a circuit energized with a hazardous voltage, presenting a shock, electrocution or thermal burn hazard.

Incidents/Injuries: None reported.

Description: The Fluke clamp meters have the Fluke trade dress of gray on yellow plastic and red jaws for the clamp.

Sold by: Several distributors sell these products throughout Canada including: Transcat, Grainger, Cole-Palmer, Westburne Supply, and others.

When distributed: Varies by model - see table.

Model	Manufacture Dates	Starting Serial Number	Ending Serial Number
Fluke-376	Sep 2010 – Feb 2011	14270001	15909999
Fluke-375	Sep 2010 – Mar 2011	14270001	16079999
Fluke-374	Oct 2010 – Feb 2011	14270001	16379999
Fluke-373	Oct 2010 – Oct 2012	14270001	21950000

Remedy: Customers are instructed to review whether the serial number(s) on their products fall within the serial number range for the recalled products. If so, customers should stop using the instrument immediately even if they have not experienced a problem. They are requested to contact Fluke and return their product for repair. The customer will receive instructions on how to return the product to Fluke at no cost.

Consumer Contact: Fluke’s website: <http://www.fluke.com/fluke/caen/support/safety/37x-recall.htm> or by telephone: Canada: 1-800-363-5853. In addition, the customer can call the Fluke Customer Service Center for assistance.

Remarks: The recalled units are certified to Canadian Standards by CSA. For more information about CSA product certification process please visit: www.csa-international.org

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